



NETWORK *Notification*

Notice Date: September 1, 2023
To: Ohio Medicaid Providers
From: CareSource
Subject: Coding and Billing Updates
Effective Date: December 15, 2023

Summary

Over the past several years, CareSource has implemented payment policies that reflect guidelines set forth by industry authorities. Starting on **Dec. 15, 2023**, CareSource will begin implementing additional enhancements to our claims editing programs that promote correct coding and billing practices for all provider types and specialties.

The enhancements take into consideration CareSource's historical claims experience as well as policy guidelines from a variety of medical policy categories including:

- CMS National Coverage Determinations (NCD)
- Drug and Biologicals
- Evaluation and Management Services
- National Correct Coding Initiative (NCCI)
- Psychiatry-Psychology
- State Medicaid policies

Impact

After the implementation, you may receive claim denials or payment changes based on these enhanced claim editing concepts of your Explanation of Benefits or electronic remittances.

Importance

Our goal is to process claims consistently and in accordance with best practice standards.

CareSource believes that this will enable you and your billing staff to readily understand our payment/denial of claims given the widespread use of these policies.

Questions?

For additional information on the specifics of your claim submission payment decisions, or to file a grievance or appeal, please contact Provider Services at **1-800-488-0134**, Monday through Friday from 7 a.m. to 8 p.m. Eastern Time (ET).

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