



NETWORK *Notification*

Notice Date: January 9, 2024
To: Ohio Medicaid Providers
From: CareSource
Subject: Newborn and NICU Authorization Update

Summary

With the end of the public health emergency, please be reminded that [CareSource requires a Prior Authorization](#) (PA) for Neonatal Intensive Care Unit (NICU) level of care regardless of location of member or length of stay.

Impact

Newborns may require a higher level of care based on their clinical presentation or maternal risk factors. If the newborn requires non-newborn care or admission to NICU, an authorization must be on file for reimbursement.

Importance

As per CareSource policy, if a claim is submitted with a higher level of care than a healthy newborn Diagnosis Related Group (DRG) codes and there is no authorization on file, the claim will be processed based on standard well-newborn DRG rate. You may appeal your request for payment of the billed DRG by submitting appropriate supporting clinical documentation.

Questions?

If you have any questions or concerns, please contact Health Partner Services at **1-800-488-0134**, Monday through Friday from 8 a.m. to 8 p.m., Eastern Time (ET).

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