



NETWORK *Notification*

Notice Date: January 19, 2024
To: Ohio MyCare and Medicaid Providers
From: CareSource
Subject: Ohio Medicaid Invalid NDC & HIPPS Code Rejections
Effective Date: December 11, 2023

Summary

On June 28, 2023 CareSource's trading partner, Availity, initiated rejection edits related to National Drug Codes (NDC) and Health Insurance Prospective Payment System (HIPPS) codes. These edits were activated by Availity for all Ohio Managed Care Organizations (MCOs).

NDC Code Edit: The edit to ensure validity of NDC codes was initiated by Availity to match Ohio Department of Medicaid's (ODM) edits. However, Availity's sourcing for NDC validity differed from ODM's and caused inaccurate rejections.

HIPPS Code Edit: The edit to ensure validity of submitted HIPPS codes was initiated by Availity due to an isolated internal testing environment issue within Availity.

Availity has discontinued both the NDC edit, and the HIPPS code edit effective Dec. 7, 2023.

Impact

Ohio Medicaid and MyCare claims that were submitted between June 28, 2023 and Dec. 7, 2023 that rejected for invalid NDC, and invalid HIPPS code will be resubmitted by CareSource on the Ohio market Medicaid provider's behalf. These claims **do not** need to be resubmitted.

Questions?

For additional questions, please contact Provider Services at **1-800-488-0134**, Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET).

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