



NETWORK *Notification*

Notice Date: January 19, 2024
To: Ohio Medicaid and MyCare Providers
From: CareSource
Subject: ODM Medicaid Agreement Revalidations - PNM
Effective Date: January 23, 2024

Summary

The Ohio Department of Medicaid (ODM) terminations will resume effective **Jan. 23, 2024**. Failure to complete the Medicaid Agreement Revalidations in the Provider Network Management (PNM) module will result in an Ohio Medicaid termination.

ODM resumed provider revalidation notices in June 2023 as part of the federally-required unwinding process from the COVID-19 public health emergency. ODM issued a series of notices with the first one delivered 120 days prior to your Medicaid agreement end date. Subsequent reminders were issued at 90 days, 60 days, and a final notice at 30 days.

Impact

How do you know if you are due for revalidation?

View the Correspondence folder in the PNM module

1. Revalidation notices are posted in the PNM module and can be accessed in the "Correspondence" folder. Please be sure to select the type of correspondence from the drop-down (in this case, "Enrollment Notices"), and search for the "Revalidation Notices". Review the [Accessing Communications within PNM Quick Reference Guide](#) for step-by-step instructions.

NOTE: If you think you are due for revalidation but have not received notices, please log in to the PNM module and **verify that the primary contact information is accurate** in accordance with your Ohio Medicaid Provider Agreement. All mailers and email notices are directed **to the primary contact individual or address identified in the system**.

If I am due for revalidation, what action do I need to take?

A "Begin Revalidation" option appears in the PNM Enrollment Action Selections 120 days prior to the Medicaid Agreement end date. This can be found under the "Manage Application", "Enrollment Actions" option within the provider file. Review the [Revalidation/Reenrollment Quick Reference Guide](#) for step-by-step instructions.

Importance

ODM will begin terminating providers who fail to complete their revalidation prior to their specified deadline, starting Jan. 23, 2024.

Questions?

For technical support or assistance, contact Ohio Medicaid's Integrated Helpdesk (IHD) at **800-686-1516** and follow the prompts for Provider Enrollment (option two, option two) or

Email: IHD@medicaid.ohio.gov.

ODM Representatives are available **Monday-Friday, 8:00 a.m. to 4:30 p.m. Eastern Time (ET)**.

To learn more about the PNM module and Centralized Credentialing, visit the [PNM and Centralized Credentialing page](#) on the [Next Generation website](#).

CareSource Provider Assistance

For additional questions, please contact Provider Services at **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m. ET).

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