

NETWORK Notification

Notice Date:	February 15, 2024
To:	Ohio Medicaid Providers
From:	CareSource
Subject:	EDI Billing Updates
Effective Date:	January 23, 2024

Summary

Ohio Department of Medicaid (ODM) performed an update to the Ohio Medicaid Enterprise System (OMES) to improve the processing of Electronic Data Interchange (EDI) submitted fee-for-service (FFS) claims with covered and non-covered days. OMES will now properly deduct share of cost (SOC)/patient liability (PL) from claims for members with a monthly payment obligation toward their cost of facility care. With these changes, ODM would like to inform and remind trading partners of a few important items.

Importance

Covered/non-covered days

Fee-for-service claims for covered and non-covered days must be billed with the corresponding value codes and must match the information billed at the detail of the claim. While this has been a requirement since Feb. 1, 2022, it has not been enforced. Going forward, **claims without this information or with a data mismatch will be denied for payment.**

What do trading partners need to do about billing covered/non-covered days?

Submit all new and adjustment claims with the correct covered/non-covered value codes. Claims denied due to incorrect value codes must resubmitted as a new claim. Trading partners should verify that appropriate claim submissions include the following value codes:

- 80 covered days
- 81 non-covered days

ODM is reprocessing EDI submitted claims recently paid for non-covered days on behalf of providers. We anticipate this to be completed in January. **No additional provider action is needed.** Additional important information for covered/non-covered billing guidance can be found in the table below. This information is also included in the <u>837 Institutional Fee-For-Service Claims Companion Guide.</u>

	ODM Companion Guide 837 Institutional Fee-for-Service Claims							
Page #	Loop ID	Reference	Name	Codes	Length	Notes / Comments		
284	2300	HI	Value information					
284	2300	HI01-1	Code list qualifier code	BE		Value		
284	2300	HI01-2	Value code	24, 31, 54, 80, 81, 82, 83		24 - Medicaid rate code 31 - Patient liability amount 54 - Newborn birth weight, in grams 80 - covered days 81 - non- covered days 82 - Co- insurance days 83 - Lifetime reserve days		
285	2300	HI01-5	Value code amount	5, 6		When HI01-2 = 24, this is the acuity level code. When HI01-2 = 31, this is the lump sum payment amount on nursing facility room and board claims.		

Share of Cost/Patient Liability

EDI claims and claim adjustments now adjudicate by reducing the provider payment by the amount of SOC/PL on file for members with dates of service billed. Providers should continue to bill the amount of SOC/PL they have on file for the Medicaid member on submitted claims. This will be compared to the amount ODM has on file for those members.

If the amount of SOC/PL billed on the claim is not the same as the amount on record with ODM for a member, the remittance advice will report CARC N861. This is to notify providers of the discrepancy between the two amounts. Additionally, in a future system improvement, OMES will auto-deduct prorated SOC/PL from claims where a member was institutionalized for less than a full month.

What do trading partners need to do about billing Share of Cost/Patient Liability?

ODM is reprocessing EDI submitted claims recently paid without deducting SOC/PL on behalf of providers. We anticipate this to be completed in January. **No additional provider action is needed.** Additional important information for Share of Cost/Patient Liability billing guidance can be found in the table below. This information is also included in the <u>837 Institutional Fee-For-Service Claims</u> <u>Companion Guide</u>.

ODM Companion Guide 837 Institutional Fee-for-Service Claims								
Page #	Loop ID	Reference	Name	Codes	Length	Notes/Comments		
160	2300	AMT	Patient estimated amount due					
160	2300	AMT01	Amount qualifier code	F3		Patient responsibility – estimated		
160	2300	AMT02	Patient responsibility amount					

For additional questions

Please refer the <u>837 Institutional Fee-For-Service Claims Companion Guide</u> on the <u>Medicaid website</u> for complete billing information. For additional help please contact Ohio Medicaid's Integrated Helpdesk at 800-686-1516 or email <u>IHD@medicaid.ohio.gov</u>. Representatives are available 8 a.m.to 4:30 p.m. Eastern Time (ET) Monday through Friday.

Additional support

For technical support or assistance, please refer to our <u>support page</u> on the Medicaid website for information regarding what team trading partners should contact for their specific question or issue.

Questions?

For questions not addressed on our website, please call Provider Services at **1-800-488-0134** Monday through Friday from 7 a.m. to 8 p.m. ET.

OH-MED-P-2652837