



# NETWORK Notification

**Notice Date:** April 3, 2024  
**To:** Ohio Medicaid, Marketplace, D-SNP and MyCare Providers  
**From:** CareSource  
**Subject:** 2024 Q2 CareSource Live Provider Education and Training Series

## Summary

The Ohio Market Provider Relations team is excited to announce the 2024 Quarter 2 Live Provider Education and Training Series for all Ohio providers. Each of the Provider Education and Training topics will be interactive and informative, offering providers an opportunity to engage in more in-depth training on CareSource programs, provider resources and tools. The intended audience for the event is any new or existing providers in CareSource's network.

## Impact

Please see below for the Q2 2024 CareSource Provider Education and Training Series dates:

Date	Time	Topic	Registration Deadline
05/03/2024	12:30-1:30p.m. Eastern Time (ET)	<b>CareSource Life Services®</b> "Commitment to the Social Determinants of Health", " <b>Provide A Ride</b> Trip Scheduling Portal Training" and "Understanding CareSource <b>Member Rewards</b> "	04/26/2024
05/10/2024	12:30-1:30p.m. ET	<b>2024 Model of Care Required Training</b>	05/03/2024
05/17/2024	12:30-1:30p.m. ET	CareSource <b>Provider Portal &amp; Find a DOC</b> features and updates	05/10/2024
05/31/2024	12:30-1:30p.m. ET	<b>CareSource Operations-2024</b> IMD (Institution for Mental Diseases) EAPG Billing Guideline	05/17/2024
06/07/2024	12:30-1:30p.m. ET	<b>2024 Timely Access to Care Required Training</b>	05/31/2024
06/14/2024	12:30-1:30p.m. ET	<b>Maternal and Infant Support Series</b>	06/07/2024
06/21/2024	12:30-1:30p.m. ET	CareSource <b>Provider Portal &amp; Find a DOC</b> features and updates	06/14/2024
07/12/2024	12:30-1:30p.m. ET	CareSource 2024 yearly <b>All Provider Orientation and Portal Education Required Training</b>	06/21/2024
07/19/2024	12:30-1:30p.m. ET	CareSource 2024 <b>MyCare</b> Orientation and Portal Education	07/12/2024
07/26/2024	12:30-1:30p.m. ET	CareSource <b>Provider Portal &amp; Find a DOC</b> features and updates	07/19/2024

To register for the above training sessions, please email [Elsa.Arriola@CareSource.com](mailto:Elsa.Arriola@CareSource.com) and include the following information:

- Subject line: Live Instructor-Led Training
- What session(s) will you be attending
- Name of Practice
- Tax ID Number
- Email address for correspondence
  - Title of those attending

Upon registration, an email will be sent that provides instruction on how to access the live online seminar.

Please register as soon as possible, as there are limited seats available. We look forward to your attendance!

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