



# NETWORK *Notification*

**Notice Date:** October 28, 2020  
**To:** Ohio Medicaid Providers  
**From:** CareSource  
**Subject:** Retrospective Eligibility Timeframe Change

---

## Summary

CareSource would like to notify providers of an update to our retrospective eligibility timeframe policy. Previously, our policy reflected that providers would have **30 days** to conduct the following:

- Notify CareSource of a member's admission as soon as they were made aware that member had CareSource coverage at the time of the admission to the facility
- Provide CareSource with information to show how and when they were made aware of the member's coverage with CareSource
- Provide clinical information for medical necessity review for the admission

## Impact

Providers now have 90 days to complete the above process. This change in timeframe has been communicated during recent provider meetings.

## Questions?

For questions, please contact Provider Services at **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m. EST).

OH-MED-P-300498