



NETWORK Notification

Notice Date: August 5, 2024
To: Ohio Medicaid Providers
From: CareSource
Subject: PNM Refresher Training
Effective Date: August 6, 2024

Summary

The Ohio Department of Medicaid (ODM), in partnership with Maximus, the Provider Network Management (PNM) module vendor, is excited to share that we are continuing our provider awareness and training efforts. **Training is scheduled for August 7-21**, and the training schedule is available on the [PNM and Centralized Credentialing page](#). Below, you will find instructions on how to register and a list of topics covered in each session.

Registration Steps for Enrolling Through the Learning Management System

Access the [Absorb, Maximus's learning management system](#) to register for the training. If you do not have an Absorb account, you must create one to access all training sessions, answer forms, and view various PNM module resources. For help, please [see our job aid](#) and follow the steps to create your account and/or register for training.

Training Topics

Provider Administrator User (PNM Dashboard/Homepage)	Managing and Updating Affiliations
Provider Administrator Role (Application)	Behavioral Health Provider Updates and Specialty Changes
Provider Agent Role	Behavioral Health Provider Type Changes
Individual Practitioner Updates and Revalidations	Fee-for-Service Claim Search and Submission
Group/Organization Updates and Revalidations	Fee-for-Service Prior Authorization Search and Submission

Note: Additional session details are available within the Absorb course listing.

For More Information

To learn more about the PNM module and Centralized Credentialing, visit the [PNM and Centralized Credentialing page](#) on the [Next Generation website](#). If you are experiencing technical issues accessing the PNM module or have specific questions, please contact the ODM Integrated Helpdesk at 800-686-1516 or IHD@medicaid.ohio.gov. The ODM Integrated Helpdesk is open 8:00 a.m. to 4:30 p.m. Monday-Friday, Eastern Time (ET). Please note: Dates are driven by ODM and are subject to change. Please see ODMs communication regarding the timelines and visit the ODM site for any updates.

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