

NETWORK Notification

Notice Date: November 17, 2020

To: Ohio Medicaid & MyCare Providers

From: CareSource

Subject: ACT/IHBT Disenrollment Expectations

Summary

CareSource would like to remind Community Behavioral Health Center (CBHC) Assertive Community Treatment (ACT) and Intensive Home-Based Treatment (IHBT) providers that there are select behavioral health services that cannot be billed to a member that is receiving ACT or IHBT services. Please see the <u>ACT-IHBT list</u> provided by Ohio Department of Medicaid (ODM) under the Billing and IT Resources section.

Impact

ACT and IHBT services require prior authorization. An active prior authorization is how CareSource identifies members who are receiving ACT or IHBT services who cannot receive the additional behavioral health services identified by ODM. As a consequence, CareSource requires ACT and IHBT providers to both submit a prior authorization and to notify CareSource when a previously approved prior authorization is no longer needed because the member has been discharged from the service. This allows a member to receive traditional behavioral health services without the restrictions in place for members who are receiving ACT or IHBT services. Please notify CareSource within 48 business hour of discharge from the service.

Questions?

For questions, please contact CareSource's Utilization Management department at **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m. EST).

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