



NETWORK *Notification*

Notice Date: October 24, 2024
To: Ohio Medicaid Providers
From: CareSource
Subject: ICD-10-CM Coding Guidelines
Effective Date: January 1, 2023

Summary

Caresource has audited claims denied with the reason "Submit to Vision Vendor" when the line-item diagnosis codes suggest coverage under the member's medical plan rather than their vision plan for claims processed on or after January 1, 2023. Benefit configuration updates will ensure that the primary diagnosis is reviewed at the line-item level to accurately determine coverage under either the medical or vision plan. To ensure accurate claims processing, providers are encouraged to review ICD-10 coding guidelines and select the most appropriate diagnosis, with the highest level of specificity.

Impact

Caresource has implemented a short-term claims processing solution to prevent denial instructions for submitting claims to the vendor. Once configuration has been updated, a claims adjustment query will run to correct prior denials, specifically including medical claims from vision providers where "strabismus" is indicated as the primary diagnosis. No action is needed from the provider. No resubmission of claims is required at this time.

Questions?

If you have questions regarding this notice, please contact Provider Services at **1-800-488-0134**, available Monday through Friday from 7 a.m. to 8 p.m. Eastern Time (ET).

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