

NETWORK Notification

Notice Date: October 25, 2024

To: Ohio Medicaid Providers

From: CareSource

Subject: Electronic Visit Verification

Summary

To provide Medicaid and MyCare providers with the most updated program details regarding the Ohio Department of Medicaid (ODM) Electronic Visit Verification (EVV) program.

Impact

All Providers should reference the <u>ODM EVV Homepage</u> for all current program details. The EVV Homepage offers the following information and current updates.

- EVV Contact Information
- Review frequently asked questions
- Read the latest EVV newsletters
- Ohio EVV Sandata System User Guides
- Access how to complete your EVV Trainings
- What programs and services are subject to EVV
- How to get started with EVV (for providers using State solution)
- EVV Webinars

Questions?

For additional questions, please contact Provider Services at **1-800-488-0134**, Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET).

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