



NETWORK *Notification*

Notice Date: February 21, 2025
To: Ohio Medicaid, Marketplace, D-SNP, and MyCare Home Health Providers
From: CareSource
Subject: 2025 Q1/Q2 Home Health Provider CareSource Townhall

Summary

The Ohio Provider Relations team is excited to offer the 2025 CareSource Townhall operational engagement platform. The Q1 CareSource Townhall is dedicated to Home Health providers across the state of Ohio. The education and training topics are specific to Ohio Home Health provider operations, including but not limited to:

- Claims processing trends and education
- How to submit a prior authorization (PA)
- Electronic visit verification (EVV) education
- Portal education, dispute processes
- Contracting and credentialing processes
- **CareSource.com** navigation
- Operational issues/inquiries
- Opportunity to connect with other like providers
- and much more!

Impact

Ohio Home Health providers are welcome to directly engage and connect with the CareSource Provider Relations team and fellow Home Health providers. The CareSource Home Health Townhall will be on Tuesday, March 25, 2025 at 3:00 p.m. Eastern Time (ET), Monday, April 7, 2025 at 10:00 a.m. ET and Thursday, April 17, 2025 at 3:00 p.m. ET.

You may register for any of the above training:

- By either letting your Account Manager know which day you will be attending.
- By clicking the [registration link](#)

Upon registration, a meeting request will be sent that provides instruction on how to access the live online seminar.

If you have specific training ideas or Home Health operational needs, please email in advance of a CareSource Townhall meeting. This ensures adequate time for the CareSource Provider Relations team to research and provide education and feedback. Send your email titled "CareSource Townhall" to Elsa.Arriola@CareSource.com.

Please register as soon as possible, as there are limited seats available. We look forward to your attendance!