



NETWORK *Notification*

Notice Date: February 14, 2025
To: Ohio Medicaid Providers
From: CareSource
Subject: Provider Network Management (PNM) Module Refresher

Summary

Register Now for Provider Network Management Module Refresher Training

The Ohio Department of Medicaid (ODM), in partnership with Maximus, the Provider Network Management (PNM) module vendor, is excited to share that we are continuing our provider awareness and training efforts. Training is scheduled for **February 18-26**. The [training schedule](#) is available on the [PNM and Centralized Credentialing](#) page. Below, you will find instructions on how to register and a list of topics covered in each session.

Registration steps for enrolling through the learning management system

Access the [Absorb](#) learning management system to register for the training. If you do not have an Absorb account, you must create one to access all training sessions, answer forms, and view various PNM module resources. For help, please see our job aid and follow the steps to create your account and/or register for training.

Training topics

- Provider Administrator Role (including change of Provider Administrator process)
- Provider Agent Role
- New Medicaid Enrollments (First-time applications entered by the Provider Administrator)
- Updating/Changing to Medicaid Enrollment Information
- Medicaid Enrollment Revalidations
- Entering and Searching for Professional Claims

Note: Additional session details are available within the Absorb course listing.

For more information

To learn more about the PNM module and Centralized Credentialing, visit the [PNM and Centralized Credentialing](#) page on the [Next Generation](#) website. If you are experiencing technical issues accessing the PNM module or have specific questions, please contact the ODM Integrated Helpdesk at 800-686-1516 or IHD@medicaid.ohio.gov. The ODM Integrated Helpdesk is open Monday through Friday, 8:00 a.m. to 4:30 p.m. Eastern Time (ET).

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