



# NETWORK *Notification*

**Notice Date:** January 18, 2021  
**To:** Ohio Medicaid Providers  
**From:** CareSource  
**Subject:** Update in Blood Glucose Meter and Test Strip Preferred Products  
**Effective Date:** January 1, 2021

---

## Summary

Beginning on January 1, 2021, CareSource will prefer the same blood glucose meters and blood glucose test strips as the Ohio Department of Medicaid (ODM).

Preferred Blood Glucose Meters and Test Strips beginning January 1, 2021:
OneTouch
True Metrix

We encourage you to be proactive and switch your patients currently using **Freestyle or Precision Xtra** products to one of the preferred products listed above as soon as possible.

## Additional Information for Pharmacies

Beginning on January 1<sup>st</sup>, the preferred blood glucose meters listed above must be billed directly to CareSource using the member's billing information on their identification cards.

If you receive a refill-too-soon rejection on the new preferred test strips, you can submit the claim with submission clarification code 13 to receive payment on the preferred product. Quantity limits still apply.

## Additional Resources

For the most up-to-date information, please utilize the [formulary search tools](#) online. To access the complete formulary, visit the Provider pages at CareSource.com. You may find your patient's plan formulary by clicking on:

- Your patient's CareSource plan
- Tools & Resources
- Drug Formulary

## Questions?

We recognize each patient is unique and we appreciate your partnership in making this a successful transition. We are here to help you with any questions. Call the **CareSource RX Innovations** Department at **1-800-488-0134**. The Department is open Monday through Friday, 8 a.m. to 6 p.m.