



Claims Payment Systemic Errors (CPSE) Update Report

Confidential and Proprietary

As of: July 15, 2025

Listed below are current CPSE. This log is updated monthly. Please review this log for CPSE updates on status, target dates for reprocessing and resolutions. If you have questions after reviewing the log, please call Provider Services at 1-800-488-0134.

Unique ID and Description of CPSE	Line of Business	Date CPSE was First Identified	Billing Provider Type(s) Impacted by CPSE (select all that apply)	Timeline for Fixing CPSE	Date(s) and/or Date Span(s) of Corrected Claims Adjustments	CPSE Status
Unique ID CS00549231: Confirmed CPSE Skilled nursing facility claims billed with revenue codes 0119 and 0129 denied UM1 (Units exceed UM authorization) and UM2 (Units reduced by UM Authorization) and should pay with authorization. This is a potential underpayment to claims.	Medicaid & MyCare	4/17/2025	86-Nursing Facility	4/24/2025 4/30/2025	Target claims reprocessing date 6/10/2025-6/17/2025 Claims reprocessed on 6/16/2025	Completed
Unique ID CS00567894: Confirmed CPSE Professional claims billed with CPT code 20561 (Needle insertion(s) without injection(s); 3 or more muscles) denied X94 (Services requires authorization) and should pay without an authorization for Par providers. Prior authorization is required for Non Par providers and CPT code 20561 unless the place of service is 31.32, or 33. This is a potential underpayment to claims.	Medicaid & MyCare	4/17/2025	01-Hospital (IP & OP)	6/14/2025 5/12/2025	Target claims reprocessing date 6/11/2025-6/16/2025 Claims reprocessed on 6/16/2025	Completed
Unique ID CS00556002: Confirmed CPSE Bental codes denied 297 (Invalid Modifier) and p08 (Required modifier is missing or invalid) and should pay for Par Providers. In addition, Telehealth codes denied X94 (Service Requires Authorization) and should pay for Par Providers. This is a potential underpayment to claims. Telehealth codes denied X94 (Service Requires Authorization) and should pay for Par Providers. This is a potential underpayment to claims. CPT codes include: 80120, D0140, D9995, 99341, 99342, 99344, 99345, 99347, 99348, 99349, 99443, T1032, 96705, 96846, 96847, 96849, 96853, T2022, T2023 CPT codes include: H2015, H2033 Unique ID CS00573695: Confirmed CPSE	Medicaid & MyCare	4/22/2025	30-Dentist, Individual 37-Licensed Independent Social Worker (USW)	6/5/2025 6/2/2025	Target claims reprocessing date 7/03/2025-7/10/2025 Claims reprocessed on 7/9/2025	Completed
Unique ID CS00573695: Confirmed CPSE Professional claims Billed with 15853 (Removal of sutures or staples not requiring anesthesia (List separately in addition to E/M code) denied X94 (Service Requires Authorization) and should pay. This is a potential underpayment to claims.	Medicaid & MyCare	4/22/2025	20-Physician/Osteopath, Individual 24-Physician Assistant	5/22/2025	Target claims reprocessing date 6/19/2025-6/26/2025 Claims reprocessed on 6/18/2025	Completed
Unique ID CS00569702: Confirmed CPSE Ophthalmology claims billed with CPT/HCPCS codes G2010, G2012, 99202, 99203, 99204, 99205, 99211, 99212, 99213, 99214, 99215, V2623, V2624, V2625, V2629 and diagnosis (see below) denied VCP (Disallow: Resubmit Claim to Versant Vision Provider) and should pay. This is a potential underpayment to claims. Diagnosis codes include: H52511, H52512, H52513, H52519, H53001, H53002, H53003, H53009, H53011, H53012, H53013, H53019, H53021, H53022, H53023, H53029, H53031, H53032, H53033, H53039, H53041, H53042, H53043, H53049, H5310	Medicaid	4/28/2025	35-Optometrist, Individual 75-Optician	5/22/2025 5/19/2025	Target claims reprocessing date 6/19/2025-6/26/2025 Claims reprocessed on 6/20/2025	Completed
Unique ID CS00573982: Confirmed CPSE Cardiology codes(see below) paid without a prior authorization and should deny without prior authorization. This is a potential overpayment to claims. Codes include: 22836, 22837, 22838, 22860, 27278, 0784T, 0785T, 0790T, 0795T, 0796T, 0797T, 0798T, 0799T, 0800T, 0801T, 0802T, 0803T, 0823T, 0824T, 0825T, 0861T, 0862T, 0863T, 92920, 92921, 92924, 92925, C1605, 0913T, 0914T, C7563, C7564, C9610, C1737	Medicaid & MyCare	5/12/2025	01-Hospital (Outpatient)	6/19/2025	Target claims reprocessing date 7/16/2025-7/23/2025	In Process
Unique ID CS00569332: Confirmed CPSE CPT code T2003 (Nonemergency transportation; encounter/trip) billed with 4 units/day denied X94 (Service requires authorization) and should pay without an authorization. This is a potential underpayment to claims.	Medicaid	5/20/2025	12-Federally Qualified Health Center	6/11/2025	Target claims reprocessing date 7/7/2025-7/14/2025 Target claims reprocessing date 7/15/2025-7/22/2025	In Process
Unique ID CS00587238: Confirmed CPSE Effective 4/1/2025 In office laboratory codes(see below) billed with place of service 11 denied X05 (Invalid place of service for procedure) and should pay. This is a potential underpayment to claims. CPT codes include: 87420, 87501, 87503, 87631, 87637, 87650	Medicaid & MyCare	6/3/2025	20-Physician/Osteopath, Individual 72-Nurse Practitioner, Individual	6/25/2025 6/19/2025	Target claims reprocessing date 7/23/2025-7/30/2025	In Process
Unique ID CS00594945: Confirmed CPSE Hearing aid claims billed with procedure codes V5260 (Hearing aid, digital, binaural, ITE) and V5261 (Hearing aid, digital, binaural, BTE) paid without an authorization and should deny. This is a potential overpayment to claims.	MyCare	7/1/2025	43-Audiologist, Individual	7/23/2025	Target claims reprocessing date 8/18/2025-8/22/2025	In Process
Unique ID CS00605338: Confirmed CPSE Outpatient facility claims billed with procedure code C9779 (Endoscopic submucosal dissection (ESD), including endoscopy or colonoscopy, mucosal closure, when performed) denied X99 (Not a covered service/procedure) and should pay. This is a potential underpayment to claims.	Medicaid & MyCare	7/9/2025	01-Hospital (Outpatient)	7/24/2025	Target claims reprocessing date 8/19/2025-8/26/2025	In Process
Unique ID CS00599718: Confirmed CPSE Outpatient facility claims billed with procedure code 15877 (Suction assisted lipectomy; trunk) denied X99 (Not covered service/procedure) and should pay. This is a potential underpayment to claims.	Medicaid & MyCare	7/8/2025	01-Hospital (Outpatient)	7/31/2025	Target claims reprocessing date 8/28/2025-9/4/2025	In Process

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