



# NETWORK *Notification*

**Notice Date:** September 4, 2025  
**To:** Ohio Medicaid Providers  
**From:** CareSource  
**Subject:** Community Behavioral Health Billing

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## Summary

CareSource would like to remind Community Behavioral Health providers (group type 84 and/or 95), of the following common billing errors and denial trends, as well as reminders regarding claims processing rules.

## Impact

Please be aware of the following claims scenarios and how those will impact claims processing for payment or denial:

- Claims that are designated as **mental health only** codes, or **substance use disorder only** codes, should be submitted under the appropriate billing group National Provider Identifier (NPI) with the correct specialty. Claims will be denied if submitted incorrectly.
- Claims billed for services that are reflective of the practitioner's secondary specialty will adjudicate based on the Provider Master File (PMF) data made available to the plans. Please ensure proper billing, coding and modifier usage for the active dates of service for each practitioner specialty, as applicable.
- Reminder that when H0015 (IOP or PHP) is billed, code H0005 has a limit of up to 4 units (one hour) on the same date of service as H0015 (IOP or PHP), as per Ohio Department of Medicaid (ODM) policy guidance, and denials will be enforced for units exceeding this limit.
  - H0005 is a separate and distinct service, not an extension of H0015 (IOP or PHP). As with all services performed and billed, the patient's medical records must substantiate the medical necessity of services performed and adhere to documentation requirements set forth in rules 5160-1-27 and 5160-8-05 of the Administrative Code.
- As per ODM rule 5160-27-06, the following services are limited to no more than four 15-minute units, or one hour per day when billed on the same date of service (DOS) as Therapeutic Behavioral Group services, codes H2020 and H2012, except when prior authorized:
  - Group psychotherapy, code 90853
  - Group therapeutic behavioral services as defined in rule 5160-27-08, code H2019 with HQ modifier
  - SUD group counseling, code H0005
  - Group community psychiatric supportive treatment (CPST), code H0036 with HQ modifier

## Questions?

For additional questions, please contact Provider Services at **1-800-488-0134**, Monday through Friday, 7 a.m. to 8 p.m. Eastern Time (ET) or the CareSource Behavioral Health Provider Services team at [CareSource\\_OH\\_BH@CareSource.com](mailto:CareSource_OH_BH@CareSource.com).

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