



NETWORK *Notification*

Notice Date: October 29, 2025
To: Ohio Medicaid Providers
From: CareSource
Subject: Doula Updates and Training

Summary

We are pleased to share important updates regarding the Managed Care Doula Claims Technical Assistance Trainings and new resources available through the Ohio Department of Medicaid (ODM) for providers.

Impact

- Managed Care Doula Claims Technical Assistance Trainings - Ohio's seven Medicaid Managed Care Organizations (MCOs), in partnership with the ODM, are hosting a virtual technical assistance training series for doulas. Registration for the training series can be found on ODM's [doula webpage](#). The upcoming session is November 3, 2025, from 2:00 to 3:30 p.m. and will emphasize proper documentation and compliance with Medicaid managed care rules for billing doula services. The first session was August 28, 2025, and the presentation/recording are posted to the ODM doula webpage.
- New MISP Resource - ODM created a new Moms and Babies Resource fact sheet to provide pregnant and postpartum members with a brief overview of different services/supports available through MISP. Providers are encouraged to share with patients. The resource is available on ODM's [Maternal and Infant Support webpage](#).
- MISP Support Website Updates - ODM's MISP website has been remodeled. In recent years, ODM has made several changes to offer pregnant and postpartum members additional services and supports, like extending to 12-month postpartum Medicaid coverage and coverage for doula services. Now you can easily view a list of all those services and the timeline of implementation since 2021. Go check out the [MISP webpage](#) for updated information on ODM's current MISP services and supports available to Medicaid members. On the webpage, you will find new additions like the *MISP Services Overview and Billing Guidelines* document, which provides billing guidance for each MISP service.

Questions?

For follow-up questions, please contact Provider Services at **1-800-488-0134**.

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