



NETWORK *Notification*

Notice Date: September 2, 2026
To: Ohio Medicaid Providers
From: CareSource
Subject: Resubmitted Claims Advisory
Effective Date: August 28, 2026

Summary

On <August 28, 2026,> Availity began inadvertently retransmitted claims previously submitted to CareSource. CareSource identified a spike in claims volume and has taken measures to prevent duplicate adjudication of most of the claims. A portion of the claims were processed through pre-adjudication and resulted in claim acknowledgement (277CA) creation and submission back to our trading partners via the Ohio Department of Medicaid (ODM) NextGen workflow.

Providers who received a new claim acknowledgement for a claim that has already been processed are asked to ignore this new response.

What Providers Will See

Providers may see new claim acknowledgement files for claims previously processed. No action is required by providers, as the impacted claims will be removed from CareSource systems as invalid transmission.

Additional Information

CareSource continues to monitor the situation and will provide additional updates as needed.

If you have questions regarding a specific claim, please contact CareSource Provider Services through your normal support channels.

Questions?

Call 1-800-488-0134 from Monday through Friday, 8 a.m. to 6 p.m., Eastern Time (ET).

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