



## **Network Notification**

**Notice Date:** May 6, 2020  
**To:** Ohio Medicaid Vision Providers  
**From:** CareSource  
**Subject:** Medical Optometry Claims  
**Effective Date:** February 1, 2020

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### **Summary**

CareSource has recently identified issues with medical optometry claims processing in which some claims are being rejected in error.

### **Impact**

You may experience delayed claims processing and/or payment for services. All claims that have been impacted by this issue will be reprocessed and providers do not have to request the reprocessing of claims.

### **Importance**

CareSource teams are currently working diligently to correct the claims processing issue.

### **Questions?**

If you have questions, please contact Provider Services at **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m.).

OH-MED-P-76255