



NETWORK *Notification*

Notice Date: October 1, 2021
To: Ohio Laboratory Service Providers (Referring and Servicing)
From: CareSource
Subject: New Laboratory Benefit Management Program
Effective Date: January 1, 2022

Summary

CareSource is proud to announce our new collaboration with Avalon Healthcare Solutions (Avalon) on a new laboratory benefit management program. Avalon will be providing Genetics Testing Management (GTM) services to CareSource. Avalon adds clinical and quality components with its GTM pre-service utilization review. Avalon will begin utilization review for all CareSource Genetic Testing beginning with dates of service on or after Jan. 1, 2022. Providers will need to submit preservice requests for GTM through Avalon's portal, which can be accessed via secure single sign on (SSO) from CareSource's Provider Portal. Requests can also be submitted by fax or phone at 1-844-227-5769. Prior to submission requests for authorization, providers will also be able to confirm prior authorization requirements by accessing the [CareSource Procedure Code Lookup Tool](#).

Impact

Effective Jan. 1, 2022, pre-service review will be required for all diagnosis codes for Genetic Testing for Ohio Medicaid.

- Laboratory services will be reviewed for adherence and consistency with CareSource laboratory policies and guidelines, as well as industry standardized rules, such as but not limited to; evaluating services for being experimental and or investigational; and meeting clinical appropriateness for patient demographics
- Avalon's GTM utilization review will be required by CareSource for laboratory services provided in office, hospital outpatient and independent laboratory locations
- Laboratory services, tests and procedures provided in the emergency room, hospital observation, and hospital inpatient settings **are excluded** from this program.
- Avalon's GTM utilization review is designed to ensure consistent application of CareSource laboratory policies and guidelines for laboratory services.

In the coming weeks, CareSource will send additional correspondence further explaining the new program as well as announcing provider education opportunities.

Importance

CareSource values your partnership as we work together to improve health every day, providing quality care and better health care outcomes for our shared customers. If you have questions about any of this information, please contact your network educator at **1-800-488-0134**.

OH-MED-P-897162