

Member Handbook Update – Notice About Program Changes

Please note the following changes to the information in your Member Handbook that are effective January 1, 2014:

- CareSource provides health care services to Ohio residents eligible for Aged, Blind, or Disabled, Covered Families and Children (including Healthy Start and Healthy Families), and adult extension Medicaid benefits.
- The Ohio Department of Mental Health and the Ohio Department of Alcohol and Drug Addiction Services were combined under one department. The new department is called the Ohio Department of Mental Health and Addiction Services (MHAS). Members are still allowed to use MHAS-certified community mental health centers and treatment centers that are not on CareSource's panel for care.
- The list of medically necessary, Medicaid-covered services you can receive at no cost to you has been updated to include information on:
 - Free-standing birth center services at a free-standing birth center. Members should call Member Services at **1-800-488-0134** (TTY: 1-800-750-0750 or 711) for information on available providers.
 - If a member is in need of nursing facility services, they should call Member Services at **1-800-488-0134** (TTY: 1-800-750-0750 or 711) for information on available providers.
 - Respite services that provide short-term, temporary relief to an informal unpaid caregiver of a member under the age of 21 in order to support and preserve the primary caregiving relationship. The member must be:
 - Under the age of 21
 - Determined eligible for Social Security Income for Children with Disabilities