



NETWORK *Notification*

Notice Date: August 12, 2022
To: Ohio Medicaid and Marketplace Providers
From: CareSource
Subject: Life Services® training and referral form

Summary

The CareSource Life Services program is a free service that addresses the non-clinical needs of our members, focusing on social determinants of health (SDoH).

Impact

Socioeconomic factors such as education, employment, food availability and safety have a direct impact on a person's health and wellness. The CareSource Life Services life coaches work with our members to mitigate issues and remove barriers that impede progress toward self-sufficiency and improved health and well-being.

The CareSource Life Services program includes 4 pillars of support:

- **WORKFORCE DEVELOPMENT** CareSource JobConnect™ addresses needs and goals related to employment or education
- **HOUSING** Life Services facilitates linkage to community partners who focus on housing stability, advocacy, and financial tools
- **FOOD AND NUTRITION** Life coaches address food insecurity by improving access to food and nutrition education
- **HEALTH EQUITY** Coaching focuses on reduction in health disparities through education, engagement, awareness of and response to discrimination, improve job access, fair pay, quality education and health care, and safe environments

Importance

Members who work with our Life Coaches experience improved positive outcomes with their overall health and our claims data show that CareSource JobConnect participants are less likely to frequent the Emergency Department.

Details

Referral criteria –

- Ohio Medicaid and Ohio Marketplace members or parent/legal guardian of a CareSource member
- Over 14 years old
- Interested in opting into the Life Services program

View the 8-minute [Life Services training](#).

Refer your CareSource members using the [Ohio Medicaid form](#) or [Ohio Marketplace form](#).

Questions?

Please call Provider Services at 1-800-488-0134 or Life Services at 1-844-543-7378.

New Training Available – EPSDT and SBIRT!

Early and Periodic Screening, Diagnosis and Treatment (EPSDT)

This module of the Provider Education Series provides an overview of the federally-mandated EPSDT program developed for Medicaid recipients under the age of 21.

Screening, Brief Intervention and Referral to Treatment (SBIRT)

This installment of the Provider Education Series offers information about SBIRT, an evidence-based practice model that seeks to identify patients who have risky patterns of use for alcohol and other drugs.

Visit CareSource.com > Providers > Education > [Training and Events](#) to view these videos.

OH-Multi-P-1247279