



# NETWORK Notification

**Notice Date:** March 17, 2023  
**To:** Ohio Medicaid, Marketplace, D-SNP and MyCare Providers  
**From:** CareSource  
**Subject:** **UPDATE:** Q1 2023 CareSource Live Instructor-Led Provider Training and Education Series

*This notification is an update to the [network notification](#) posted on 2/21/2023. The name of the 4/28/2023 scheduled training has changed to better reflect the content to be presented. Updated information is indicated in **red**.*

## Summary

The Health Partners team is excited to announce the Q1 2023 Live Provider Training and Education Webinar Series for all Ohio providers. Each of the Provider Training and Education topics will be interactive and informative, offering providers an opportunity to engage in more in-depth training on CareSource programs, provider resources and tools. The intended audience for the event is any new or existing providers in CareSource's network.

## Impact

Please see below for the Q1 2023 Live Provider Training and Education Series dates:

Date	Time	Topic	Registration Deadline
3/17/2023	12:30p.m. – 1:15p.m. EST	"CAHPS Training for Ohio CareSource Providers"	3/15/2023
3/24/2023	12:30p.m. – 1:30p.m. EST	"MyCare Wavier Provider Orientation and Education"	3/22/2023
3/31/2023	12:30p.m. – 1:15p.m. EST	"Risk Adjustment Overview and Documentation Best Practices"	3/29/2023
4/14/2023	12:30p.m. – 1:15p.m. EST	CareSource Life Services® "Commitment to the Social Determinants of Health/Provide A Ride Platform" <b>Note: Provide a Ride is for the following plans Medicaid, MyCare and D-SNP</b>	4/12/2023
4/21/2023	12:30p.m. – 1:30p.m. EST	"Health Equity in Ohio: How we can Work Together to Promote Better Health Outcomes"	4/19/2023
4/28/2023	12:30p.m. – 1:15p.m. EST	<b>CareSource Consumer Experience: What is Access &amp; Availability and Why is it Important?"</b> <b>Please note this title has changed.</b>	4/26/2023
5/5/2023	12:30p.m. – 1:15p.m. EST	CareSource Provider Portal: "Provider Portal Updated Features and Provider Tools and Resources."	5/03/2023
5/12/2023	12:30p.m. – 1:30p.m. EST	"Provider Orientation and Education"	5/10/2023

To register for the above training sessions, please email [Elsa.Arriola@caresource.com](mailto:Elsa.Arriola@caresource.com) and include the following information:

- Subject line: Live Instructor-Led Training
- What session(s) will you be attending
- Name of Practice
- Tax ID Number
- Email address for correspondence
- Title of those attending

Upon registration, an email will be sent that provides instruction on how to access the live webinar.

Please register as soon as possible, as there are limited seats available. We look forward to your attendance!

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