

NETWORK Notification

Notice Date:July 23, 2020To:Durable Medical Equipment ProvidersFrom:CareSourceSubject:Durable Medical Equipment Billing Tool

Summary

CareSource has created a tool to assist providers when billing for durable medical equipment (DME). The <u>Durable Medical Equipment Billing Tool</u> provides coding examples, claim denial scenarios, and helpful tips to avoid claim denials for common DME claim issues.

Impact

With this tool, CareSource hopes to help providers mitigate any claim denial issues prior to submitting and provide first resolution actions for any denials that do occur.

Questions?

For questions about claims, call Provider Services at **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m.).

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