



NETWORK *Notification*

Notice Date: October 16, 2020
To: All MA/D-SNP and MyCare Providers
From: CareSource
Subject: Updates to MA/D-SNP, MyCare Prior Authorization List
Effective Date: January 1, 2021

Effective **Jan. 1, 2021**, the following services will require prior authorization for Medicare Advantage/Dual-Special Needs Plan (MA/D-SNP) and MyCare. Claims submitted for dates of service on or after Jan. 1, 2021, will not be processed for payment if the prior authorization requirements have not been met. In addition, please verify benefits and coverage limits.

You can view the updated MA/D-SNP and MyCare Prior Authorization requirements [here](#), selecting the appropriate state and plan from the dropdown menu. Changes to the prior authorization requirements include but are not limited to:

- Most elective surgeries (outpatient and inpatient)
- All clinical trials
- All unproven and experimental or investigational items and services (life-threatening illness exceptions)
- Gender dysphoria services including but not limited to gender transition surgeries
- Most non-emergent ambulance services.
- Most durable medical equipment (DME) including most prosthetic/orthotic devices
- Home care services and therapies (except assessments)
- Outpatient therapies (except assessments)

If you have questions, please contact CareSource Provider Services.

We are open Monday through Friday from 8 a.m. to 6 p.m. Eastern time.

OH-Multi-P-194153