



NETWORK Notification

Notice Date: January 8, 2024
To: Ohio Medicaid, Marketplace, D-SNP and MyCare Providers
From: CareSource
Subject: 2024 Q1 CareSource Live Provider Education and Training Series

Summary

The Health Partnerships team is excited to announce the 2024 Quarter 1 Live Provider Education and Training Series for all Ohio providers. Each of the Provider Education and Training topics will be interactive and informative, offering providers an opportunity to engage in more in-depth training on CareSource programs, provider resources and tools. The intended audience for the event is any new or existing providers in CareSource's network.

Impact

Please see below for the Q1 2024 CareSource Provider Education and Training Series dates:

Date	Time	Topic	Registration Deadline
01/26/2024	12:30 – 1:30 p.m. ET	CareSource Operations - Working with & understanding Claims Edit System (CES) Edits. New 2024 codes.	01/20/2024
02/02/2024	12:30 – 1:30 p.m. ET	CareSource Life Services® “Commitment to the Social Determinants of Health”, “ Provide A Ride Trip Scheduling Portal Training” and “Understanding CareSource Member Rewards ”	01/25/2024
02/09/2024	12:30 – 1:15 p.m. ET	Understanding CAHPS to improve the Patient Experience	02/02/2024
02/16/2024	12:30 – 1:15 p.m. ET	MyCare Wavier Provider Orientation and Portal Education	02/09/2024
02/23/2024	12:30 – 1:30 p.m. ET	CareSource Operations - Understanding Fee Schedules, Enhanced Ambulatory Patient Groups (EAPG) and 3-day rule	02/16/2024
03/01/2024	12:30 – 1:30 p.m. ET	2024 Pregnancy Risk Assessment Form (PRAF) Kickoff: “Overview of the PRAF 2023 success, a PRAF submission refresher, and what happens after a PRAF is submitted”	02/24/2024
03/08/2024	12:30 – 1:15 p.m. ET	CareSource All Provider Orientation and Portal Education	03/01/2024
03/15/2024	12:30 – 1:15 p.m. ET	CareSource Operations - Vendors - Who they are and how to work with them	03/07/2024
03/22/2024	12:30 – 1:15 p.m. ET	Timely Access to Care	03/15/2024
03/29/2024	12:30 – 1:15 p.m. ET	CareSource Documentation Best Practices: Diabetes	03/22/2024

To register for the above training sessions, please email Elsa.Arriola@CareSource.com and include the following information:

- Subject line: Live Instructor-Led Training
- What session(s) will you be attending
- Name of Practice
- Tax ID Number
- Email address for correspondence
 - Title of those attending

Upon registration, an email will be sent that provides instruction on how to access the live online seminar.

Please register as soon as possible, as there are limited seats available. We look forward to your attendance!

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