



NETWORK *Notification*

Notice Date: April 23, 2024
To: Ohio Medicaid, Marketplace, D-SNP, and MyCare Home Health Providers
From: CareSource
Subject: 2024 Q2 CareSource Townhall-Ohio Home Health Providers

Summary

The Ohio Provider Relations team is excited to be offering the 2024 CareSource Townhall operational engagement platform. The Q2 CareSource Townhall is dedicated to Home Health Providers across the state of Ohio. The education and training topics are specific to Ohio Home Health provider operations, including but not limited to:

- Claims processing trends and education
- How to submit a Prior Authorization (PA)
- EVV Education
- Portal education, dispute processes
- Contracting & credentialing processes
- **CareSource.com** navigation
- operational issues/inquiries
- And much more!

Impact

Ohio Home Health Providers are welcome to directly engage and connect with the CareSource Provider Relations team and fellow Home Health providers. The CareSource Home Health Townhall will be held at the following times:

- Friday May 17, 2024, 12:00 p.m. to 12:30 p.m. Eastern Time (ET)
- June 7, 2024, 12:00 p.m. to 12:30 p.m. (ET)

To register for either of the above training sessions, please email Elsa.Arriola@CareSource.com and include the following information:

- Subject line: CareSource Townhall
- Name of Practice
- Tax ID Number
- Email address for correspondence
- Date of choice for the Townhall meeting

Upon registration, a meeting request will be sent that provides instruction on how to access the live online seminar.

If you have specific training ideas or Home Health operational needs, please email in advance of a CareSource Townhall meeting. This ensures adequate time for the CareSource Provider Relations team to research and provide education and feedback. Send your email titled "CareSource Townhall" to Elsa.Arriola@CareSource.com

Please register as soon as possible, as there are limited seats available. We look forward to your attendance.

OH-Multi-P-2835993