



NETWORK *Notification*

Notice Date: November 9, 2020
To: Ohio Skilled Nursing Facility and Hospital Providers
From: CareSource
Subject: COVID-19: SNF Prior Authorization Process Temporary Update
Effective Date: November 16, 2020

Summary

CareSource is committed to assisting providers and members during the COVID-19 pandemic. To further partner with the provider community and help mitigate the obstacles providers and members face as a result of COVID-19, CareSource is modifying the prior authorization process to allow movement of members to skilled nursing facilities (SNFs) in order to reduce barriers and increase timeliness of member discharge/admission.

Impact

Beginning Nov. 16 2020, upon notification of a SNF admission, CareSource will issue a 3-day authorization. A medical necessity review will be required for continued SNF stay.

The normal authorization process is expected to resume Feb. 1, 2021.

Importance

During the COVID-19 pandemic CareSource continues to partner with the provider community as changes occur to reduce unnecessary burden and improve member transition across the continuum of care. As a result, CareSource is temporarily relaxing the prior authorization requirement for members seeking SNF admission.

Questions?

If you have questions regarding this notice, please contact Provider Services at **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time).

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