



NETWORK *Notification*

Notice Date: February 20, 2025
To: Ohio Medicaid, Marketplace, D-SNP, and MyCare Post-Acute Providers
From: CareSource
Subject: 2025 Q2 CareSource Townhall

Summary

The Ohio Provider Relations team is excited to be offering the 2025 CareSource Townhall operational engagement platform. The Q2 CareSource Townhall is dedicated to Post Acute Providers across the state of Ohio, the education and training topics are specific to Ohio Post Acute provider operations, including but not limited to:

- Claims processing trends and education
- Portal education, dispute processes
- Contracting and credentialing processes
- Operational issues/inquiries
- Opportunity to connect with other like providers
- and much more!

Impact

Ohio Home Health Providers are welcome to directly engage and connect with the CareSource Provider Relations team and fellow Post Acute providers. The CareSource Post Acute Townhall will be on:

- Wednesday, April 23, 2025 at 3:00 p.m. Eastern Time (ET)
- Monday, April 28, 2025 at 10:00 a.m. ET
- Wednesday, May 7, 2025 at 3:00 p.m. ET

You may register for any of the above training:

- By either letting your Account Manager know which day you will be attending.
- By clicking the [registration link](#)
- Scanning the QR code

Upon registration, a meeting request will be sent that provides instruction on how to access the live online seminar.

If you have specific training ideas or Home Health operational needs, please email in advance of a CareSource Townhall meeting. This ensures adequate time for the CareSource Provider Relations team to research and provide education and feedback. Send your email titled "CareSource Townhall" to Elsa.Arriola@CareSource.com

Please register as soon as possible, as there are limited seats available. We look forward to your attendance!

