



NETWORK Notification

Notice Date: March 6, 2025
To: Ohio D-SNP, Marketplace, Medicaid and MyCare Providers
From: CareSource
Subject: Provider Connections - Ohio
Effective Date: March 31, 2025

Summary

The Ohio Provider Relations team is excited to announce the launch of a new operational engagement platform, Provider Connections. Provider Connections is dedicated to our physical health providers, including but not limited to: primary care practices, specialty care practices, outpatient hospitals, federally qualified health centers (FQHC), therapy providers, urgent cares and clinics across the state of Ohio.

Topics include, but are not limited to: provider portal education, claims research, provider network management (PNM) assistance, how to submit a Prior Authorization (PA), how to submit a dispute, contracting & credentialing process, fee schedule inquiries, [CareSource Find a Doc](#), [CareSource.com](#), operational issues/inquiries, and much more!

Impact

Ohio provider partners are welcome to directly engage and connect with the CareSource Provider Relations team and fellow providers. 2025 schedule* for Provider Connections below:

Date	Day of the Week	Start	End	In-Person/Virtual
March 31, 2025	Monday	11 a.m. Eastern Time (ET)	12 p.m. ET	Virtual Only
June 24, 2025	Tuesday	10:30 a.m. ET	11:30 a.m. ET	Virtual Only
**September 26, 2025	Friday	10 a.m. ET	11 a.m. ET	Hilliard/Virtual

*Dates subject to change

**Represents in-person option, details to be shared during meetings

Registration

To register for any/all of these forums, please complete this form: [Provider Connections - Ohio](#).

Questions?

If you have specific training ideas or operational needs, please email in advance of a Provider Connections meeting, for the Provider Relations team to research and provide education and feedback on subsequent forums. Send your email titled "Provider Connections" to Darin.Hurst@CareSource.com.

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