



NETWORK Notification

Notice Date: June 26, 2025
To: Ohio Medicaid Providers
From: CareSource
Subject: Provider Connections: Navigating EVV Claims Success: Join Our Office Hours for Claim Guidance

Summary

We would like to invite Electronic Visit Verification (EVV) providers to **"Provider Connections: EVV Claims Success: Join Our Office Hours for Claim Guidance."**

Impact

Claims with a date of service on or after **June 1, 2025** that are submitted for Home Health Services and do not have a valid, matching EVV visit record on file with Sandata will be denied. This applies to the following codes: **G0151, G0152, G0153, G0156, G0299, and G0300.**

Please note that for claims with a date of service on or after **August 1, 2025** that do not have a valid, matching EVV visit record on file with Sandata, will be denied. This includes the following codes: **T1000, T1001, T1001U9.**

During the EVV Office Hours, we will cover:

- Key requirements for successful EVV submissions
- Common reasons for claim denials related to EVV
- Steps to take if your claims are denied
- A Question & Answer segment to address your specific concerns

Providers who would like to register for the **CareSource EVV Office Hours** should complete this [EVV Training Registration Form](#). You will receive invites to each session. These sessions are designed to assist providers with any EVV claim issues and concerns.

Date	Time	Date	Time
June 30	12 p.m.	August 14	3 p.m.
July 2	12 p.m.	August 20	1 p.m.
July 11	11 a.m.	August 27	12 p.m.
July 21	12 p.m.	September 1	1 p.m.
August 1	1 p.m.	September 17	2 p.m.
August 6	10 a.m.	September 30	2 p.m.

What is the process for getting my claim adjusted if it is denied?

If you receive notification of a claim denial, you should follow the steps below based on the reason for denial. Please read more on the [Question and Answer Guide](#).

Thank you for your attention to this important matter, and we look forward to seeing you at the session!

Questions?

For additional questions, please contact Provider Services at **1-800-488-0134**.

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