



NETWORK Notification

Notice Date: December 16, 2025
To: Ohio Behavioral Health Providers
From: CareSource
Subject: CareSource Connections
Effective Date: January 1, 2026

Summary

The Behavioral Health (BH) Provider Relations team is excited to continue CareSource Connections throughout 2026, our monthly operational engagement platform. CareSource Connections is dedicated to Behavioral Health Providers, including but not limited to: Community Behavioral Health Centers, private practice BH providers and Applied Behavioral Analysis (ABA) providers across the state of Ohio.

Education and training topics are specific to Ohio BH operations, such as claims processing trends and education, how to submit a Prior Authorization (PA), portal education, dispute process, contracting and credentialing process, fee schedule inquiries, [CareSource.com](https://www.caresource.com) navigation, operational issues/inquiries and much more!

Impact

Ohio BH Providers are welcome to directly engage and connect with the CareSource BH Provider Relations team and fellow BH providers. 2026 schedule* for CareSource Connections below:

Date	Day of the Week	Start	End	In-Person/Virtual
January 15, 2026	Thursday	11:30 a.m. (ET)	12:30 p.m. (ET)	Virtual Only
February 26, 2026	Thursday	11:30 a.m. (ET)	12:30 p.m. (ET)	Virtual Only
** March 19, 2026	Thursday	11:30 a.m. (ET)	12:30 p.m. (ET)	**Toledo/Virtual
April 16, 2026	Thursday	12:30 p.m. (ET)	1:30 p.m. (ET)	Virtual Only
**May 21, 2026	Thursday	11:30 a.m. (ET)	12:30 p.m. (ET)	**Cleveland/Virtual
June 25, 2026	Thursday	11:30 a.m. (ET)	12:30 p.m. (ET)	Virtual Only
July 16, 2026	Thursday	10:30 a.m. (ET)	11:30 a.m. (ET)	Virtual Only
**August 20, 2026	Thursday	11:30 a.m. (ET)	12:30 p.m. (ET)	**Cincinnati/Virtual
September 17, 2026	Thursday	12:30 p.m. (ET)	1:30 p.m. (ET)	Virtual Only
**October 22, 2026	Thursday	11:30 a.m. (ET)	12:30 p.m. (ET)	**Hilliard/Virtual
November 2026	No Meeting			
December 9, 2026	Wednesday	11:30 a.m. (ET)	12:30 p.m. (ET)	Virtual Only

*Dates subject to change

**Represents in-person option, details to be shared during monthly calls. In-person event will end by 3:00 p.m. Eastern Time (ET).

Registration

To register for our webinars, email updates & communications from the BH Provider Relations team, please complete this form: [CareSource Connections Communications](#). You may also send an email titled “**CareSource Connections**” to [CareSource OH BH@CareSource.com](mailto:CareSource_OH_BH@CareSource.com) requesting to join. Once received, a BH Provider Relations team member will provide you with the link for the Microsoft Teams webinar. Please include the following in your email:

- Agency Name
- Email(s) you want added to the meeting invites
- Agency type: BH Private Practice, Community Mental Health Center (type 84/95), ABA Provider

Questions?

If you have specific training ideas or BH operational needs, please email in advance of a CareSource Connections meeting, for the CareSource BH Provider Relations team to research and provide education and feedback on subsequent webinars. Send your email titled “CareSource Connections” to [Caresource OH BH@CareSource.com](mailto:Caresource_OH_BH@CareSource.com).

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