



NETWORK *Notification*

Notice Date: August 14, 2026
To: Ohio Medicaid & CareSource® MyCare Ohio (HMO D-SNP) Providers
From: CareSource
Subject: Provider Directory Scorecards

Summary

At CareSource, we are committed to creating resources that empower health care providers to make informed decisions when referring a member to a specialist. CareSource provides clinical quality scoring to help CareSource members identify providers who may offer a higher clinical quality of care. The scoring looks at performance of specific quality measures by provider type to assign a clinical quality score.

Providers are also compared to their peers' performance in the same geography and specialty. Scores are calculated when there is a sufficient volume of data, statistical credibility and minimum peer volume.

Provider Directory Scorecards

[Find a Doctor](#) gives you access to value of care and quality of care ratings. These ratings are based on analysis of specific clinical quality measures from several governing bodies, including National Committee for Quality Assurance (NCQA), Centers for Medicare and Medicaid Services (CMS), National Quality Forum (NQF) and Pharmacy Quality Alliance (PQA). For more details on the methodology and for a full list of included measures, click the "Learn More" link in the scorecard.

Questions?

Contact Provider Services at 1-800-488-0134, Monday through Friday:

- CareSource MyCare Ohio: 8 a.m. to 6 p.m., Eastern Time (ET)
- Medicaid: 7 a.m. to 8 p.m., ET

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