



NETWORK *Notification*

Notice Date: August 14, 2026
To: Ohio Medicaid and CareSource® MyCare Ohio (HMO D-SNP) Providers
From: CareSource
Subject: SUD Residential Services Payment Guidance

Summary

This is a supplemental notification to remind providers of CareSource's policy on billing Residential Treatment Services for Substance Use Disorder (SUD), as well as the Ohio Administrative Code (OAC) and Ohio Revised Code (ORC) rules that govern reimbursement. CareSource follows the policies and procedures set forth by the Ohio Department of Medicaid (ODM) and strictly adheres to the applicable ORC and OAC guidelines to ensure compliance and appropriate payment practices. CareSource reserves the right to recover claims paid in error.

Overview

An SUD residential program is staffed 24 hours a day and follows American Society of Addiction Medicine's (ASAM) levels of care (LOC) criteria and OAC 5122-29-09. Medical records must substantiate the medical necessity of services and follow OAC guidelines for documentation in OAC 5160-1-27 and 5160-8-05.

Following OAC 5160-27-09, CareSource does not reimburse separately for services provided within residential treatment such as, but not limited to, assessments, crisis intervention, psychotherapy and counseling, care management/care coordination, therapeutic behavioral services, community psychiatric supportive treatment, peer recovery services, point-of-care urine drug screens or medical services. Additionally, members may only receive services from one level of care at a time.

Importance

Reimbursement is dependent on, but not limited to, submitting an approved Healthcare Common Procedure Coding System (HCPCS) and Current Procedural Terminology (CPT) codes along with appropriate modifiers. Refer to the behavioral health (BH) Ohio fee schedule for codes. Providers should be aware that claims submitted outside of these guidelines may be subject to review and recovery. For additional details, please refer to the Residential Treatment Services - Substance Use Disorder Policy.

To access all CareSource policies, visit **CareSource.com** > Providers > Tools & Resources > [Provider Policies](#). Select your plan and state, then the type of policy.

Questions?

For additional questions, please contact Provider Services at 1-800-488-0134 or Behavioral Health Provider Relations at CareSource_OH_BH@CareSource.com.

Provider Services hours of operation:

- **CareSource Ohio MyCare:** Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET)
- **Medicaid:** Monday through Friday, 7 a.m. to 8 p.m. Eastern Time ET

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