



# NETWORK *Notification*

**Notice Date:** July 15, 2021  
**To:** Ohio Providers  
**From:** CareSource  
**Subject:** Non-Participating Provider Reimbursement Policy Update  
**Effective Date:** August 15, 2021

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## Summary

Effective Aug. 15, 2021, CareSource will no longer be paying non-participating providers the full reimbursement rate with the exception of emergent care and if there is a written agreement with CareSource. Non-participating providers will now receive 60% of the reimbursement rate. CareSource encourages all non-participating providers to consider contracting with CareSource and begin the contracting process by visit **CareSource.com** > Providers > [Become a Participating Provider](#).

## Impact

Please view the updated reimbursement policies regarding this update at the following links:

- [Ohio Medicaid Payment of Out-of-Network Providers](#)
- [Ohio MyCare Payment of Out-of-Network Providers](#)

CareSource is committed to developing a robust network of contracted and fully credentialed providers that allow CareSource members access to quality providers.

## Questions?

For questions, please contact Provider Services at **1-800-488-0134** (Monday through Friday 8 a.m. to 6 p.m.)

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