



COMMUNICATING WITH CARESOURCE



Phone Numbers

Plan	Medicaid	MyCare	Medicare Advantage	D-SNP	Marketplace
Provider Services	1-800-488-0134	1-800-488-0134	1-844-679-7865	1-833-230-2176	1-800-488-0134
Prior Authorizations	1-800-488-0134	1-800-488-0134	1-844-679-7865	1-833-230-2176	1-800-488-0134
Claims Inquiries	1-800-488-0134	1-800-488-0134	1-844-679-7865	1-833-230-2176	1-800-488-0134
Credentialing	1-800-488-0134	1-800-488-0134	1-844-679-7865	1-833-230-2176	1-800-488-0134
Member Services	1-800-488-0134	1-855-475-3163	1-844-607-2827	1-833-230-2030	1-800-479-9502
CareSource24 [®] Nurse Advice Line	1-866-206-0554	1-866-206-7861	1-866-206-0569	1-833-687-7331	1-866-206-4240
Fraud, Waste and Abuse	1-800-488-0134	1-800-488-0134	1-844-679-7865	1-833-230-2176	1-800-488-0134
TTY for the Hearing Impaired	1-800-750-0750 or 711	1-800-750-0750 or 711	1-800-750-0750 or 711	1-800-750-0750 or 711	1-800-750-0750 or 711
Care Management	1-844-438-9498	1-844-438-9498	1-844-438-9498	1-844-438-9498	1-844-438-9498

Fax Numbers

Care Management Referral	1-877-946-2273	1-877-946-2273	1-937-396-3632	1-937-396-3632	1-877-946-2273
Credentialing	1-866-573-0018	1-866-573-0018	1-937-396-3632	1-937-396-3632	1-866-573-0018
Contract Implementation	1-937-396-3632	1-937-396-3632	1-937-396-3632	1-937-396-3632	1-937-396-3632
Fraud, Waste and Abuse	1-800-418-0248	1-800-418-0248	1-800-418-0248	1-800-418-0248	1-800-418-0248
Medical Prior Authorization	1-888-752-0012	1-888-752-0012	1-844-417-6153	1-844-679-7865	1-888-752-0012
Pharmacy Prior Authorization	1-866-930-0019	1-877-328-9660	1-877-328-9660	1-877-328-9660	1-866-930-0019
Specialty Pharmacy Prior Authorization	1-888-399-0271	N/A	N/A	N/A	1-888-399-0271
Provider Appeals	1-937-531-2398	1-937-531-2398	1-937-531-2398	1-937-531-2398	1-937-531-2398
Provider Information Change	1-937-396-3076	1-937-396-3076	1-937-396-3076	1-937-396-3076	1-937-396-3076
Medicare Part D Formulary Exception/Prior Authorization Form	N/A	1-877-328-9660	1-877-328-9660	1-877-328-9660	N/A

Web Links and Email Addresses

Website	https://www.caresource.com
Provider Portal	https://providerportal.caresource.com/OH
Provider Information Change	providermaintenance@caresource.com