



# NETWORK *Notification*

**Notice Date:** July 29, 2021  
**To:** Ohio Medicaid and MyCare Providers  
**From:** CareSource  
**Subject:** Waiver National Provider Identifier Requirement

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**Please note:** This communication is an update from the [network notification](#) posted on May 6, 2021.

## Summary

Per previous communications, the Ohio Department of Medicaid (ODM) has announced that waiver providers must have their National Provider Identifier (NPI) registered with ODM's Medicaid Information Technology System (MITS).

Waiver providers without an NPI in MITS will not be eligible for payment as of Oct. 1, 2021. To ensure continued provider payments we are advising waiver providers without an NPI on file to act now. It will take time once you obtain an NPI to have it registered with MITS and CareSource.

## Impact

### If you already have an NPI

Please access the MITS portal using the link <https://portal.ohmits.com/Public/Providers/tabId/43/Default.aspx> and register it with ODM.

Please update CareSource with this ID number via provider maintenance at <https://www.caresource.com/providers/provider-portal/provider-maintenance>.

### If you do not have an NPI

We ask that you please reach out to ODM at 800-686-1516 or go to <https://medicaid.ohio.gov/wps/portal/gov/medicaid/resources-for-providers/enrollment-and-support/provider-enrollment/provider-enrollment-lp> and follow their information on how to obtain an NPI and register it with MITS.

After obtaining an NPI, please update CareSource with this ID number via provider maintenance on at <https://www.caresource.com/providers/provider-portal/provider-maintenance>

## Questions?

For questions, please contact ODM at 800-686-1516 or CareSource at **1-800-488-0134**.

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