



NETWORK *Notification*

Notice Date: August 9, 2021
To: Ohio Medicaid and MyCare Providers
From: CareSource
Subject: National Provider Identifier Requirement

Summary

The Ohio Department of Medicaid (ODM) requires that all providers have an active Medicaid ID and registered national provider identifier (NPI) number. This is a reminder, in order to avoid clam payment disruption, to please register your NPI number with ODM.

Impact

If providers do not have a valid Medicaid ID number and the associated NPI number is not registered, these providers will have a disruption to their claims payment.

In order to avoid delay in payment, providers need to notify ODM by emailing:

Medicaid_Provider_Update@medicaid.ohio.gov

Importance

Upon notifications, ODM will update their records to reflect your NPI number is registered and attached to an active Medicaid ID in the Medicaid Information Technology System (MITS). This action can be as quick as three days but depending on the volume of requests it can take longer. Once ODM registers your NPI number, CareSource will be notified by the following business day.

Questions?

If you have questions regarding this notice, please contact Provider Services at **1-800-488-0134**. (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time).

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