



Network Notification

Notice Date: January 14, 2019
To: Ohio Medicare Advantage and Medicaid Health Partners
From: CareSource®
Subject: Issues with Mammogram Benefit Limits

The purpose of this communication is to provide an update on claims denying for mammography benefit limitations:

Issue: Mammography claims for some providers were denying due to a code set up error in the CareSource system. The denial was for the claim exceeding the mammogram benefit limit.

Solution: CareSource corrected this setup issue in our system on Oct. 29, 2018. The denied claims were reprocessed on Dec. 28, 2018 and should have been reflected on subsequent check writes.

There is no need to file a dispute or appeal for these claims. If you have questions, please contact Provider Services at **1-800-488-0134**.