



Network Notification

Notice Date: August 26, 2019
To: Ohio Medicaid and MyCare Providers
From: CareSource
Subject: Durable Medical Equipment (DME) Payment Update
Effective Date: August 26, 2019

Summary

This communication is informing you about incorrect payments issued for durable medical equipment (DME) claims. CareSource has paid some DME claims at the purchase price instead of the intended rental rate.

Impact

In order to correct this incorrect payment, CareSource will be performing analysis of claims and initiating recoveries for impacted providers.

Importance

Individual letters will be sent to impacted providers with the details of the amount that will be recovered, and the timeline for when the recovery will take place.

Questions?

For questions around this issue, please contact Provider Services at **1-800-488-0134** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time).

OH-P-1670