



Network Notification

Date: July 19, 2010

Number: OH-P-2010-13
MI-P-2010-05

To: Ohio and Michigan Providers

From: CareSource

Subject: Confidential Provider Information and Unsecured Emails

CareSource is taking the opportunity to remind our providers that emails sent to us are within the scope of "Personal Information" which is defined in Ohio Revised Code, Section 1347.01 as:

- An individual's name (e.g., first name, first initial, last name)
- Social security number
- Driver's license number
- State identification card number

Through the use of new data loss prevention technology, CareSource has detected that some sensitive information about its providers is being submitted to CareSource via the providers' unsecured email.

To protect the personal identities of our providers, and to comply with state data breach laws regarding personally identifiable information, CareSource recommends that any sensitive provider or patient/member information that must be sent via email be protected by the use of a secure messaging technology.

Please consider this notification a courtesy outreach to you, our providers. Please take a moment to confirm that your emails are being encrypted.