



Network Notification

Date: September 28, 2010

Number: OH-P-2010-23a

To: Ohio Providers

From: CareSource

Subject: Reprinted September 11, 2010 Explanation of Payment (EOPs)

Ohio Explanation of Payment (EOP) reports dated September 11, 2010, were generated without the Patient Account ID, making it difficult for large groups and hospital systems to reconcile the report.

Action CareSource Has Taken:

- CareSource mailed corrected EOPs with the Patient Account ID's
- These corrected EOPs were mailed with the September 18 EOPs
- Claims listed on the September 11 report **were paid** with the original EOP mailing
- Since checks were included with the **original** September 11 EOP, **no checks were included with the reprinted EOPs, which were mailed with EOPs dated September 18**

We apologize for any inconvenience this may have caused.