



Network Notification

Date: October 3, 2011

Number: OH-P-2011-44

To: Ohio Providers

From: CareSource

Subject: New Benefit Limits Feature on the CareSource Provider Portal

CareSource is pleased to announce the latest feature added to the [Provider Portal](#) – seen below. The Member Benefit Limits function allows providers the ability to track benefit limits electronically in real-time before services are rendered. At this time the following services are tracked:

- Chiropractic
- Occupational Therapy
- Physical Therapy
- Speech Therapy

Below shows benefit limits behind the Provider Portal

▼ Member Benefit Limits		
Chiropractic Visits, 0 - 20 years of age, 30 per year		
Service Year	Benefit Allowed	Benefits(s) used as of 7/22/2011 with processed claims
2011	30	0
Chiropractic Visits, 21 - 99 years of age, 15 per year		
Service Year	Benefit Allowed	Benefits(s) used as of 7/22/2011 with processed claims
2011	15	0
Occupational Therapy		
Service Year	Benefit Allowed	Benefits(s) used as of 7/22/2011 with processed claims
2011	30	0
Physical Therapy Outpatient		
Service Year	Benefit Allowed	Benefits(s) used as of 7/22/2011 with processed claims
2011	30	0
Speech Therapy		
Service Year	Benefit Allowed	Benefits(s) used as of 7/22/2011 with processed claims
2011	30	0

This new function gives providers the freedom to monitor the ratio of services used by CareSource members throughout a calendar year. The technology update is a result of provider feedback and equipment investments.