



Network Notification

Date: November 15, 2011

Number: OH-P-2011-52

To: Ohio Providers

From: CareSource

Subject: Pharmacy Transition Period Reminder

As you know, effective October 1, 2011, the Ohio Department of Job & Family Services (ODJFS) changed the administration of prescription drug coverage to all Managed Care Plans in the state.

CareSource members now receive their prescription drug coverage from CareSource. Our goal with this new process is to offer members continuity of care, while ensuring patient safety.

Pharmacy Transition Periods for Prior Authorization:

Please note the following transition periods listed below. These transition periods apply to members eligible with CareSource October 1, 2011. Information is also available on our website at ["2011 Medicaid Drugs Requiring Prior Authorization List"](#).

- 30 days for controlled substances, e.g., narcotic analgesics (through 10/31/2011)
- 120 days for antipsychotics/antidepressants (through 1/31/2012)
- 90 days for all other Medicaid covered medications (through 12/31/2011)

For members eligible with CareSource on November 1, 2011, or after, a 30 day transition applies for all medications previously approved by Medicaid Fee For Service (FFS). **If you are having any issues or need assistance during the upcoming Prior Authorization transition periods, please call us at 1-800-488-0134 and follow the prompts for pharmacy.**

How to Submit Prior Authorization (PA):

- **Fax:** 1-866-930-0019
- **Call:** 1-800-488-0134, press the option for "pharmacy prior authorization"

To Better Serve You: PA requests are responded to within 24 hours. Due to high volume we have added additional staff and administrative efficiencies to meet your needs; we apologize for any unusual, extended call times.

- Please utilize only one fax or one call per PA request.

Proactively submitting a PA request before the transition period ends is encouraged. The Ohio Pharmacy Benefit Change has been an enormous undertaking, and we appreciate your support and patience throughout this transition. **If you are having issues during the upcoming Prior Authorization transition periods, please call us at 1-800-488-0134.**