



Network Notification

Date: December 30, 2011

Number: OH-P-2011-55
MI-P-2011-31

To: Ohio & Michigan Providers

From: CareSource

Subject: Tips for 5010 Success: Submit Legacy ID & Correct Remittance Address

Effective Date: January 1, 2012

CareSource is ready to accept 5010 transactions from providers and clearinghouses that have successfully passed certification testing with CareSource. Below are helpful tips for providers, clearinghouses, and vendors when submitting 5010 transactions:

Submit NPI & Legacy ID

Please ensure all transactions include your National Provider Identifier (NPI) number and Legacy ID on the claim. It is highly recommended that **providers contact their clearinghouse and configure transactions to submit the Legacy ID on claims after January 1, 2012, to ensure higher auto adjunction rates.**

Ensure Correct Remittance Address

Providers should also ensure they are submitting the correct remittance address. To update or change your remit address, please email CareSource:

- Ohio Providers: providermaintenance@caresource.com
- Michigan Providers: miprovidermaintenance@caresource.com

CareSource also accepts "Billing Name" and Billing Addresses," but these elements are not currently required at this time.

PO Boxes for Billing Address

PO Boxes are not permitted in the Billing Provider address field for 5010 transactions. The Billing Provider address must be the physical location of the Billing Provider. If you use a PO Box for the delivery of payments, you can continue to report this address in the Pay-to field.

Zip Code

Is your practice including your 9-digit ZIP code in all address fields in your electronic claim submissions? If not, please start using your 9-digit ZIP code in preparation for the 5010 requirements.

For questions on 5010 testing or readiness, please email 5010testing@caresource.com.