



Network Notification

Date: June 7, 2012

Number: OH-P-2012-17

To: Ohio Providers

From: CareSource

Subject: Members Taking Nexium, Dexilant, Aciphex

Effective: July 1, 2012

With the transition of the pharmacy benefit back to the Managed Care Plans, some members continued taking non-preferred medication.

Effective July 1, 2012, we are asking members taking a non-preferred Proton Pump Inhibitor (**Nexium, Dexilant, Aciphex**) to switch to one of the preferred medications (**Lansoprazole, Omeprazole, Pantoprazole**).

Deadline for Action Required – By July 1, 2012

On July 1, 2012, the prior authorization for one of the following non-preferred medications (Nexium, Dexilant, Aciphex) will expire for your CareSource patient(s). Please change these patients to one of the preferred medications, which do not require prior authorization.

How to Request Prior Authorization

- **Online:** <https://providerportal.caresource.com/OH/>
- **Phone:** 1-800-488-0134
- **Fax:** 1-866-930-0019
- **Clinical Documentation** – Supporting documentation must be included with prior authorization requests

Questions?

If you have questions, please call the Provider Services Department at 1-800-488-0134 and follow the prompts in order to place a prior authorization.