Network Notification

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Date: January 22, 2013   **Number: OH-P-2012-33a**

To: Ohio Providers

From: CareSource

Subject: CareSource Now Available on Availity® Portal

Effective immediately, CareSource Providers will now be able to access CareSource member information on the Availity® portal.

The Availity portal can be used for eligibility and claim status checks and is **in addition to** the CareSource Provider Portal.

We have added the Availity functionality to enable Providers to access CareSource information and commercial insurance information all in one location.

> **Note:** This section has been updated.

Our CareSource Provider Portal still offers the same robust functionality to check member eligibility and claims status. Availity is simply an added convenience as you do business with CareSource.

We hope that this partnership with Availity will make it easier for you to get information you need from CareSource during your daily workflow.

Questions?

Call CareSource Provider Services at **1-800-488-0134** for general questions.
Call Availity at **1-800-AVAILITY (1-800-282-4548)** for technical questions about the site.

Visit the previous version of this [network notification](#).