

Ohio Medicaid, Medicare Advantage and Marketplace Plans

Policy Updates July 2018

- Medical Policies
- Reimbursement Policies

The following policies are effective July 1, 2018



AT CARESOURCE, WE LISTEN TO OUR HEALTH PARTNERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource.

HOW TO USE THIS NETWORK NOTIFICATION:

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all CareSource policies, visit [CareSource.com](https://www.caresource.com) and click “Health Partner Policies” under Provider Resources. Select the type of policy and the CareSource plan to access current policies. Each policy page has an archive where you can find previous versions of policies.

CLAIMS AND APPEALS

As indicated in the health partner manual, if you do not agree with the decision of a processed claim, you will have 365 calendar days from the date of service or discharge to file an appeal. Please submit your appeal through the Provider Portal or in writing. For detailed instructions, please consult your health partner manual.

POLICY NAME	POLICY TYPE	EFFECTIVE DATE	PLAN	SUMMARY
Acupuncture Services - OH MCD PY-0152	Reimbursement	7/1/2018	Medicaid	The Acupuncture Services reimbursement policy will reimburse providers for medically necessary acupuncture services through criteria according to the Ohio Administrative Code (OAC) guidelines.
Positive Airway Pressure Devices for Pulmonary Disorders - OH MPP PY-0430	Reimbursement	7/1/2018	Marketplace	The Positive Airway Pressure Devices for Pulmonary Disorders payment policy will reimburse providers for medically necessary continuous positive airway pressure (CPAP) or bilevel positive airway pressure (BiPAP) devices through criteria based on Local Coverage Determination (LCD) guidelines. Providers must periodically monitor the use of the machine and compliance must be maintained for reimbursement.
Sacroiliac Joint Injections - OH MPP MM-0147	Medical	7/1/2018	Marketplace	The Sacroiliac Joint Injection policy was created to provide our health care providers with medical necessity and policy rationale information consistent with the most up-to-date evidence-based medical literature regarding sacroiliac joint injection services.
Telemedicine - OH MCD PY-0084	Reimbursement	7/1/2018	Medicaid	CareSource will reimburse participating providers, who are credentialed to deliver telemedicine services rendered to CareSource members, for telemedicine services as set forth in this policy.
Telemedicine - OH MCR PY-0108	Reimbursement	7/1/2018	Medicare Advantage	CareSource will reimburse participating providers, who are credentialed to deliver telemedicine services rendered to CareSource members, for telemedicine services as set forth in this policy.
Telemedicine - OH MPP PY-0109	Reimbursement	7/1/2018	Marketplace	CareSource will reimburse participating providers, who are credentialed to deliver telemedicine services rendered to CareSource members, for telemedicine services as set forth in this policy.
Trigger Point Injections - OH MPP MM-0143	Medical	7/1/2018	Marketplace	The Trigger Point Injection policy was created to provide our health care providers with medical necessity and policy rationale information consistent with the most up-to-date evidence-based medical literature regarding trigger point injection services.