



Network Notification

Notice Date: May 6, 2019
To: Ohio Medicaid and MyCare Ohio Providers
From: CareSource®
Subject: Electronic Visit Verification Training Update

Summary

CareSource will continue to keep you informed about upcoming training requirements that impact you. Ohio Department of Medicaid (ODM) recently opened training access for the Electronic Visit Verification (EVV) system, which impacts your practice.

Impact

As a reminder, EVV implementation training is required to be completed by Aug. 5, 2019, prior to EVV Go-Live. At least one representative from your agency must complete all required training to receive your login credentials for the Sandata EVV system. ODM is using a "Train the Trainer" approach where the first person from your agency to register for training will become your agency's EVV system administrator and will complete the training courses. This individual will then have access to all ODM's EVV training resources online to educate the rest of your staff.

ODM has provided a list of available training options and registration links for your designated system administrator to access and complete required training before Aug. 5. This information is available on the [ODM EVV Training Resource Page](#). Here, you can also access all the information related to EVV, including training materials.

Importance

EVV is an electronic system that verifies when provider visits occur and documents the precise time services begin and end. ODM began using this system for many home and community-based services on Jan. 8, 2018. As of Aug. 5, 2019, all providers who are providing Phase 2 EVV-eligible services must be using EVV and will be required to complete the training before then. Please see [ODM's EVV FAQ](#) for more details about EVV.

Resources

For more information and instructions on how to use the training registration tool or for more details about EVV Go-Live, please visit the [ODM EVV Resource Page](#). If you have any questions about training, please call the EVV Provider Hotline at 855-805-3505.

OH-SP-0200