

Network Notification

Notice Date: August 23, 2019

To: Ohio Medicaid Health Partners

From: CareSource[®]

Subject: Wound Vac (A7000) Requiring Authorization in Error

The purpose of this communication is to provide an update to affected providers where A7000 Wound Vac claims are denied for no prior authorization (PA).

Issue: Claims billed with A7000 are denying for the reason, no PA. However, the benefit allows three per month without a PA.

Solution: CareSource corrected this issue in our system June 3, 2019. Providers do not need to resubmit denied claims to CareSource. We have reprocessed the denied claims, which should reflect on subsequent check writes.

There is no need to file a dispute or appeal for these claims. If you have questions, please contact Provider Services at 1-800-488-0134.